GlaxoSmithKline Case Study

YOUR NETWORK OUR VISION



Ireland's largest provider of high quality maintenance services for Microwave Wireless and a leading provider of Cisco voice, video and data solutions.

PROJECT OVERVIEW

Customer Name: Glaxo SmithKline

Industry: Pharmaceutical

Location: Currabinny, Cork, Ireland

Number of Employees:

Challenge

• End of life equipment

Solution

• Sitewide LAN Upgrade

TESTIMONIAL

"We have used Exigent for the last number of years and I have to say their professionalism and ability to work complex projects is the best I have ever seen. Also they will work above and beyond to help fix any issues, fast acting and will always look to deploy the best products at competitive prices. Their on going services are excellent and the speed of ticket resolution is there key attribute. For Example We lost 2 switches they had them up and running in less than 2 hours and even looked to the root cause and came up with a solution on a backup facility for all switches onsite, having a team like exigent in IT in a manufacturing lowers our IT outages and the expense to the site."

Paul Cunningham

IT Lead (Cork)

About GlaxoSmithKline Currabinny:

GlaxoSmithKline have been operating in Ireland for over 80 years and take great pride in their state of the art R&D and manufacturing plant in Currabinny, Cork. The site at Currabinny is an integral part of their Irish and overseas operations and is responsible for the manufacture of vaccines, prescription medicines and consumer healthcare products as well as vital R&D facilities.

About Exigent Networks:

Exigent Networks deliver Informations and Communications Technology (ITC) solutions throughout Ireland and the UK. As a specialised Cisco Partner, we are proud to deliver the highest levels of network connectivity, support and maintenance to each of our industrious clients. Over the last decade Exigent Networks has developed a pool of expertise that is unparalleled elsewhere in the industry.

The Challenge:

The GlaxoSmithKline manufacturing and R&D site at Currabinny consists of almost 40 separate buildings, all of which rely heavily upon reliable high-speed LAN connectivity. The challenge in this project was to replace the older end of life Cisco equipment to allow for IPT / VOIP expansion without affecting the daily operations of the plant. This LAN upgrade was rolled out in conjunction with other site projects so it was inherent that planning and implementation was meticulously adhered to.

As Glaxo SmithKline's Network Partner, Exigent Networks was in a position to expertly make the transition from the older end of life equipment to todays most modern fibre optic Cisco network equipment without infringing upon the operations of the site. Our experties would ensure minimal downtime and a seamless transition from the the old network to the new.



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The LAN սլ ensure no

The Solution:

The LAN upgrade at GSK had to be carefully planned by our team of Cisco experts to ensure no downtime was experienced by the manufacturing plant at Currabinny. A project plan was developed and a team of experts put in place to safeguard against any potential pitfalls. The project team consisted of 1 Project Manager and a 3 Cisco certified network and voice engineers, each of whom had worked on similiar projects in the past and were in a position to deliver the highest quality transition possible.

The project team deployed a best of breed Cisco Network & Telephony Platform which would take the Currabinny site to a higher level of connectivity and allow for the roll out of VOIP / IPT across the plant. This project was run in coordination with other projects which was one of the teams largest challenges, however, careful planning and attention to the minutest of details made this a very successful undertaking.

The Outcome:

The deployment of this very sucessful LAN upgrade project resulted in many benefits to the team at Currbinny:

- Reduced downtime
- Reduced risk to the manufacturing process
- Increased support on new hardware
- Higher speed connectivity
- Increased productivity

Equipment / Links Used

- Cisco Unified Communications Managert
- Cisco UCS Serves
- Cisco 3900 Gateways
- Cisco Unity Connection
- Cisco 3700 Series Access Points
- Cisco 3850 Series Switching

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